**JACOB C. PARAGON**

Jacksonville, FL | 618-614-3387 | [Paragonjacob618@gmail.com](mailto:paragonjacob618@gmail.com)

**Cyber Technician | Secret Security Clearance**

IT/Cyber Technician with Secret Security Clearance and extensive experience managing and securing communication networks. Skilled in conducting security audits, maintaining hardware security measures, and implementing server backups across multiple environments. Demonstrated leadership as a Lead Technician, successfully directing teams in integrating technology solutions to meet organizational communication needs. Actively pursuing CompTIA certifications to enhance technical expertise. Proficient in troubleshooting and resolving complex hardware and software issues, leading to improved system performance and user satisfaction.

* Network Management and Security
* Project Management and Leadership
* Hardware | Software Troubleshooting
* Technical Documentation and Reporting
* Data Analysis and Interpretation | EDR
* Help Desk Support
* Windows | linux | Unix
* Problem-Solving
* Training and Development
* Python | Linux Shell | CMD
* CMMC 2.0 proficient
* Firewall configuration | SNORT | Opnsense

**EDUCATION AND TECHNICAL TRAINING**

**Florida State College at Jacksonville | Jacksonville, Florida 2023 - 2025 Fall**

B.A.S. in Computer Systems Networking

**Florida State College at Jacksonville | Jacksonville, Florida 2020**

A.S. in IT Cybersecurity

**CERTIFICATIONS**

* Information System Maintenance Technician (D.O.D Networking + and A+ equivalent)
* Communication Security (COMSEC) MT
* Fiber Optics Installation Certification
* CompTIA Sec + ( In Progress )

**PROFESSIONAL EXPERIENCE**

**U.S. Navy | Navy Fleet Area Control and Surveillance Facilities (FACSFAC) 11/2010 to 2024**

* **Communication Security Technician**: Conducted comprehensive security audits focused on access management and user authentication through HSM’s, ensuring robust hardware security measures. Responsible for promptly maintaining and updating security equipment and addressing issues to safeguard systems. Implemented daily server backups on UNIX and Proxmox environments, managing Windows and Linux/CentOS servers to ensure data integrity and availability.
* **Lead Technician**: Directed four teams of a dozen personnel in various installation projects, from small-scale setups to large organizational implementations. Assessed communication needs, selected appropriate technology solutions, and ensured seamless integration with existing infrastructure, demonstrating strong project management and team leadership skills.

**YMCA Corporate Office | Illinois 01/2010 - 9/2010**

* **IT Help Desk Specialist**: Managed and resolved service tickets for installing, maintaining, and troubleshooting end-user and server hardware. Provided comprehensive support for hardware and software issues, leveraging diagnostic tools and problem-solving techniques to ensure timely and efficient resolution. Collaborated with cross-functional teams to implement solutions that enhance system performance and improve user satisfaction, contributing to a streamlined IT support process.

**REFERENCES**

Available Upon Request.